



# Rolf Prima Wheel Service Form

\*\*Contact Rolf Prima for an RA# prior to shipping wheel back to factory, wheels will not be serviced without an RA#

RA # \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Shipping address: \_\_\_\_\_

Phone: \_\_\_\_\_

\_\_\_\_\_

Business address     Residentail address

Billing address: \_\_\_\_\_

\_\_\_\_\_

email: \_\_\_\_\_

<b>Bike shop only:</b>
Shop name: _____
Contact: _____
Phone #: _____

### Wheel(s) coming back to Rolf Prima -

Rolf Prima wheel model: \_\_\_\_\_

Wheel model year: \_\_\_\_\_

Wheel(s) serial number: \_\_\_\_\_

Serial numbers are found under wheel rim strip, near the valve hole

Rim color: \_\_\_\_\_ Spoke color: \_\_\_\_\_ Spoke type: Bladed  Round  Decal color: \_\_\_\_\_

### Service to be performed:

- |  |                                |                               |                              |
|--|--------------------------------|-------------------------------|------------------------------|
| <input type="checkbox"/> Complete Wheel Service w/ standard bearings | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Complete Wheel Service w/ ceramic bearings  | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Full Hub Service w/ standard bearings       | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Full Hub Service w/ ceramic bearings        | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Free Hub Conversion                         | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Wheel Rebuild                               | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Bearing Replacement or upgrade              | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Spoke Replacement                           | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Tension and Truing                          | <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |

Additional Customer requests: \_\_\_\_\_

### Payment information - Visa or MasterCard only

Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Card holders Name: \_\_\_\_\_

### Repair Warranty

Rolf Prima warrants repair work to be free from defects in material or workmanship for the period of 1 year. Repair Warranty applies only to parts installed as part of repair and does not cover original or existing parts or original labor. Claims for warranty must be accompanied by repair invoice/ receipt and original Wheel Service Form.

### Waiver

Due to the fact that Rolf Prima cannot know what the history or use of the wheel is at the time of service, Rolf Prima will do it's best to detect damage or wear in the components of the wheel. By sending this form, signed or un-signed, I understand that some damage may not be detected by Rolf Prima and consequently the wheel could contain undetected damage. I hereby waive all claims against Rolf Prima for failure to detect damage to serviced wheel(s).

Signature \_\_\_\_\_

<b>RP Use only:</b> Rim Color _____	Hub Color _____	Spoke Color _____	Decal _____
New Serial # _____	Notes: _____		
Shimano/Campy _____	_____		